



PRESIDENT'S MESSAGE

For the Children's Service Center, 2018 was a year of some of our greatest accomplishments and challenges. The next generation of our commitment to be "Centered on the Very Best Health" was realized with the introduction of Integrated Clinical Health Care Services. This was made possible when, in April, we cut the ribbon on the new 28,000 sq. ft clinic located on our main campus on South Franklin Street.

Significant programing expansion was realized throughout the last year as well. Highlights include:

- The number of adults served now totals 1,000+.
- CSC assumed the operations of Merakey in Wayne County. With this expansion, three new school districts were added to the CSBBH program bringing the total School Districts served to twelve.
- The Drug and Alcohol Program established a pilot program in the Pittston School District where students are screened and assessed for potential substance use disorders.
- CSC was selected to become part of the Autism Collaborative Centers of Excellence (ACCE). Through the leadership of AllOne Foundation, ACCE was formed to enhance the service delivery system and minimize the service gaps for individuals with Autism Spectrum Disorder (ASD) and their families living in Northeastern and North Central Pennsylvania.

With success come challenges.

- The current job market presents issues in recruiting professional staff.
- The landscape for health care as delivered by the Children's Service Center is shifting toward the Federally Qualified Heath Center model.
- Growth has necessitated a review physical plant.

With the support of the Board of Directors, management continues to study each issue and make improvements to systems and service delivery.

In times of significant change, it is important to recall the founding principles of the Children's Service Center. In October, we took time to acknowledge those principles when we hosted a ceremony to bless the stone placed on the graves of 19 Children's Home orphans who passed between 1880 and 1910. Each child's name was said aloud in order to acknowledge not just their lives but our founders' commitment as well as ours to the safety and well-being of each individual we serve.

It remains my privilege to lead this organization and to assist in providing services that are ***"Centered on the Very Best Health."***



Michael Hopkins
President, Chief Executive Officer

ACHIEVEMENTS

During 2018, the Children's Service Center was honored to be recognized by our peers for success in design and construction and program implementation.



THE REHABILITATION AND COMMUNITY PROVIDERS (RCPA)

selected CSC's new Integrated Clinical Health Care Program for the organization's 2018 Innovation Award.



Greater Wilkes-Barre
CHAMBER
of Business and Industry

THE GREATER WILKES-BARRE CHAMBER OF BUSINESS AND INDUSTRY

selected CSC's new outpatient clinic for a 2018 "Pride in Place" award.



Meeting all standards, the Children's Service Center was re-accredited by **THE JOINT COMMISSION.**

RESPONDING TO REGIONAL NEEDS

Through its strategic planning process, the Children's Service Center identifies issues that are having the greatest impact on the region.



SCHOOL-BASED DRUG & ALCOHOL PREVENTION PROGRAM

Substance abuse problems are currently destroying our homes, communities, schools and states. The recent Opiate Epidemic has shed light on a National problem that is demanding additional resources and a shift in previous treatment approaches. All of the available research suggests that the best course of action is to provide young adults with the education and resources needed before they begin to abuse substances. Further, it is imperative that interventions be accessible and available to those young people who choose to experiment. Additionally, it is important to provide the skills and resources needed for families to aid in their ability to better understand the risk factors associated with adolescent substance abuse. Lastly, school administration and staff are more

often in the position to help better identify those adolescents who may be at risk, or have started experimenting. It is critical that school districts have resources available to them to better manage these cases and maintain a healthy academic environment.

During the spring of 2018, the Children's Service Center (CSC) launched a pilot program in the Pittston Area School District. The goal of the pilot program is to provide early intervention through implementing an evidence-based, school-based addiction prevention education programming for children and adolescents. Initially, the Drug & Alcohol Specialist was charged with assessing those clients served through the CSC's CSBBH Pittston-based team. Interest in the program was immediate, and, as referrals from school personnel increased, the D&A Specialist began providing services throughout the school system.

INTEGRATED HEALTH CARE & DENTAL SERVICES

The inclusion of oral health in the Integrated Health Care Model plays an important role in improving each patient's overall health through access to therapies to reverse or prevent the progression of disease.

During 2018, with our partner, The Wright Center for Community Health, CSC introduced dental services on its Wilkes-Barre campus. Monthly, dentists and dental hygienists provide the following services for CSC clients:

- 1) **Initial assessment with radiographs as needed** (age appropriate)
- 2) **Caries Risk Assessment**
- 3) **Oral Hygiene Instruction;**
- 4) **Child Prophylaxis** (dental cleaning and polish)
- 5) **Topical Fluoride Varnish Application**
- 6) **Sealants as needed**
- 7) **Scheduling of restorative work required** (dental caries removal and restoration with filling material)



AUTISM COLLABORATIVE CENTERS OF EXCELLENCE

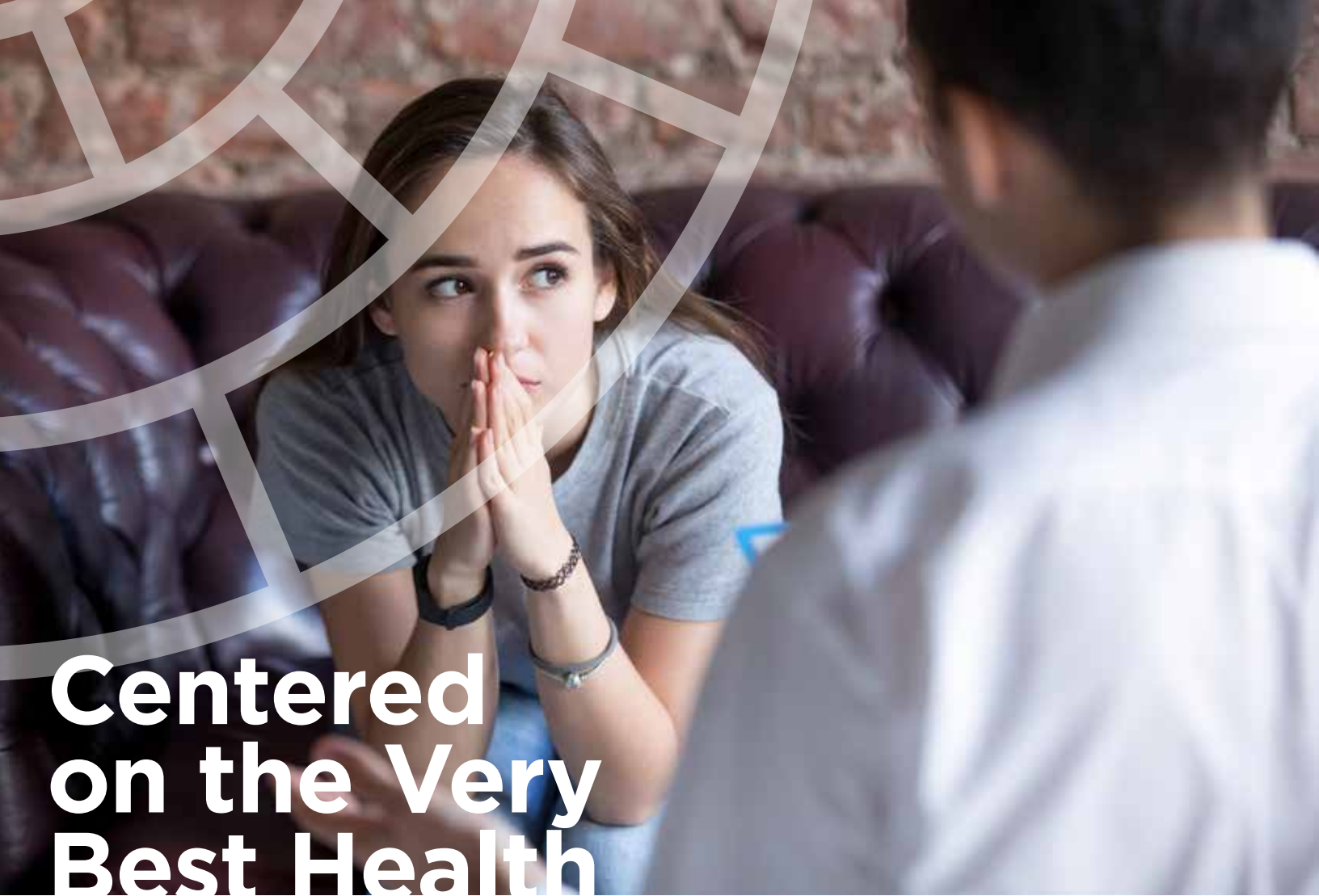
Through the leadership of the AllOne Foundation, during 2018, the Autism Collaborative Centers of Excellence (ACCE) was formed to develop a strategic approach to address needs and service gaps for individuals with autism spectrum disorder (ASD) and their families living in the thirteen counties that make-up Northeastern and North Central Pennsylvania.

Eleven regional organizations and foundations make up this remarkable effort to assure that youth and adults with ASD – and those who care for them – have access to every service available to support their treatment and make their lives more meaningful.

Through a generous grant from The Harry and Jeanette Weinberg Foundation, the Children's Service Center was named the Hazelton-based "Community ACCE Hub." This localized Community Hub is now responsible for the active administration and coordination with the eleven ACCE partners.

CSC's ACCE Service Navigator provides on-site services and makes referrals for patients throughout the network.





Centered on the Very Best Health

STRATEGIC EXPANSION **ROBINSON COUNSELING CENTER**

The Children's Service Center's mission is deliberate in its inclusion of families in the CSC's promise to "provide quality services with care and compassion."

Serving individual adults was the next logical step in our commitment to offer “the very best health” services.

Over the last year – through our affiliate, the Robinson Counseling Center – adult services have expanded throughout the region in Luzerne, Wyoming, and Wayne Counties.

Named in honor of Dr. J. Franklin Robinson, former Medical Director of the Children’s Service Center, therapists from the Robinson Counseling Center work with adults seeking assistance on a wide range of emotional, social, and psychological issues.

All therapeutic services are administered under the direction of Board Certified Psychiatrists and conducted by Certified Physician Assistants and Licensed Therapists through individual, group, and family counseling. Services include:

- Adult & Adolescent Drug & Alcohol Treatment Program

- Certified Recovery Specialist
- HOPE (Helping to Overcome Psychosis Early)
- Medication Management
- Integrated Medical Services (primary care physicians, pharmacy)
- Blended Case Management

In addition, through CSC’s collaboration with the Autism Collaborative Centers of Excellence (ACCE), adults diagnosed with Autism Spectrum Disorder and their families can be referred for services throughout the region.

Robinson Counseling Center services for adults are available at:

Wilkes-Barre: 570-301-0935

Tunkhannock: 570-836-2795

Honesdale: 570-253-0321



**Robinson
Counseling
Center**

an affiliate of the Children's Service Center

changing lives

OUR GRACIOUS DONORS... **WE THANK YOU!**

Ace-Robbins
Allan Industries
AllOne Foundation & Charities
American Finance
American Janitor & Paper Supply
AmeriHealth
Anonymous
The Appleseed Partnership
Ark Welding Services
Arnold Foundation
Assured Partners of Northeastern
Pennsylvania
Joseph B. & Virginia H. Banks
Foundation
Stephen Barrouk
BB&T Banking & Trust Company
Bender Wealth Management Group
Martha Bennet Trust
The Black Horse Foundation
Blue Ridge Trail Golf Club
Christopher Boyle
Canada Dry/Royal Crown of Scranton
Dr. & Mrs. Alfred Casale
Chancellor Financial Group, Inc.
Children's Home Foundation
Chill Grill
Choice Cars
Edward and Mary Claire Coleman
Community Care Behavioral Health
Organization
Betsy Bell Condron
Dallas United Methodist Church
Joe DeVizia Fund of the Luzerne
Foundation
Colleen Doyle, Esq.
Barry Dyller, Esq.
Edgewood in Pines Golf Course
Energy Technologies, Inc.
FNCB
Fox Hill Country Club

Franco's Pizza
Val & Gus Genetti Family Fund of the
Luzerne Foundation
The Genoa Foundation
Gerrity's Supermarkets
Richard Goldberg
Grotto Pizza
Susan E. Hennemuth
Highmark
Honesdale National Bank
Michael Hopkins & Leslie Cadden
Robert Hopkins, Jr.
Robert Hopkins, Sr.
Howell Benefit Services, Inc.
Roger Howell
Huntsville Golf Club
The Invisible Prince Charitable
Foundation
Irem Temple Country Club
Jolie Beauty Academy
A. Akram Khan, MD
King's College Baseball Team
Allan & Sue Kluger
David & Emma Kluger
Mr. & Mrs. Charles Koehl III
Koehl, Youngman, Levy & Rosenthal
Wealth Management Group
Michael Koury, Ph.D.
Ron Kukuchka
The Lands at Hillside Farms
Michael & Tish Last
The Lefkowitz Family Fund at the
Luzerne Foundation
Frederick Levy
Clifton Long
The Luzerne Foundation
Luzerne Optical Laboratories
The M&T Charitable Foundation
Main Hardware
Mrs. Theresa Martini

Maslow Family Foundation
Maslow Lumia Bartorillo Advertising
McCarthy Tire Service Co., Inc.
McCole Foundation
McDermott Real Estate Appraisals, Inc.
Moses Taylor Foundation
Myers High School
The New Shoe Store
Mrs. Mary Nice
Norm's Pizza & Eatery
Northeastern Pennsylvania Health Care
Foundation
One Point
Joseph & Erma Paglianite
Charitable Foundation
Pennsylvania American Water
Peoples Security Charitable Foundation
Pepperjam
Perkins Family Restaurant, Wilkes-Barre
Sharon Pisarcik
PNC
PNC Foundation
Price Chopper
Pride Mobility Products
Pulman Interiors
Quad Three Group, Inc.
Rent-A-Center — Wilkes-Barre
Judy Rice
The Rite Aid Foundation KidCents
Richard & Virginia Rose
Stephen Rosenthal
Sand Springs Country Club
Scranton Wilkes-Barre Rail Riders
Paul J. Siegel
Margaret Simms
Ronald & Rhea Simms
Shadowbrook Inn & Resort
Sheldon-Kukuchka Funeral Home
Ron Simon

**A VERY
SPECIAL
THANK YOU!**

On behalf of the children, adults, and families we serve, a very special thank you to the staff of the Children's Service Center and Robinson Counseling Center who continually donate so generously to the following: Holiday Giving Tree, The Best Thanksgiving Ever, Annual Golf Tournament, Holiday Food Drives, Lunch for a Cause, and Back to School Supplies.

2018-2019

BOARD OF DIRECTORS

Margaret Sordoni
Sordoni Construction Services
Jonathan Spohrer, Esq.
St. Jude's Church
St. Mary's Church, Dorrance
Stone Hedge Golf Club
Tambur Family Foundation
Teamsters Wilkes-Barre
John Thalenfeld
Thalenfeld Family Fund
3 Sisters
TJ Maxx Distribution Center
Triangle Pharmacy
Employees of Trion Industries
Trion Industries
Kerry Turner
Twin Oaks Country Club
Two Jacks Cycle
United Way of Wyoming Valley
Valentine's Fine Jewelry
Sara Van Whey
Web Ad Specialty
Wegmans
The Harry and Jeanette Weinberg Foundation
Weis Markets, Inc.
Westmoreland Club
Wilkes-Barre Scranton Chiropractic & Rehab
Wilkes-Barre Scranton Penguins
Williams Field Services Group, Inc.
Carl Witkowski
The Wright Center for Community Health
Wyoming Valley All-Star Classic
Wyoming Valley Country Club – Members
David Yates
Young Lawyers of the
Wilkes-Barre Law & Library Association
The Yudichak Family Lighthouse Fund
of the Luzerne Foundation

CHAIRMAN EDWARD COLEMAN
VICE CHAIRMAN COLLEEN DOYLE, ESQ.
TREASURER CHARLES KOEHL III
SECRETARY MARY CASALE

DIRECTORS

Stephen Barrouk
Cassandra Coleman-Corcoran
Betsy Bell Condron
George Conyngham, Jr.
George Cosgrove
Brian Costello, Ph.D.
Gary H. Groves
Judy Rice
Paul J. Siegel
Jonathan Spohrer, Esq.
John Thalenfeld
Kerry Turner
Connie Tressler

CENTERED ON THE
VERY BEST HEALTH

STAFF

The ability to provide the “very best health” begins with the very best employees. Throughout the region, the Children’s Service Center – and its affiliate, the Robinson Counseling Center – proudly employ the most qualified and dedicated professional staff who consistently use evidence-based treatment when assisting our clients.

STAFF STATISTICS

Licensed Staff: 69

Bachelors’ Degree: 204

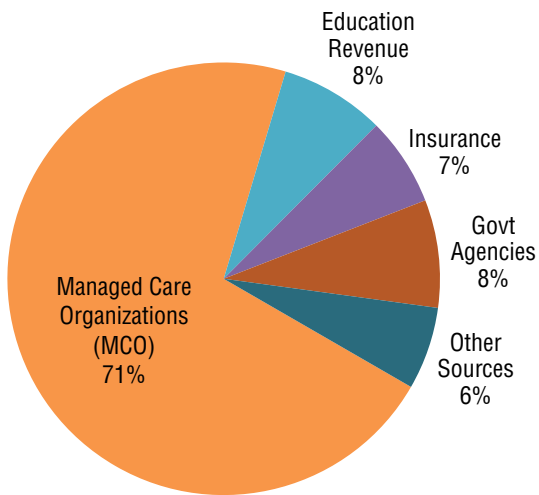
Master’s Degree: 128

Doctorate: 8

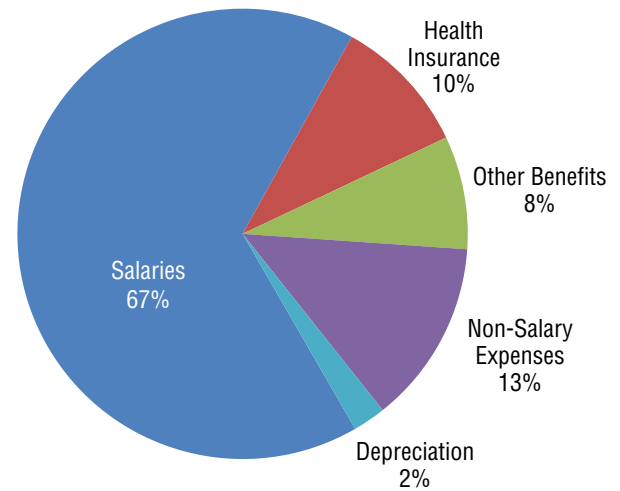


Financial HIGHLIGHTS

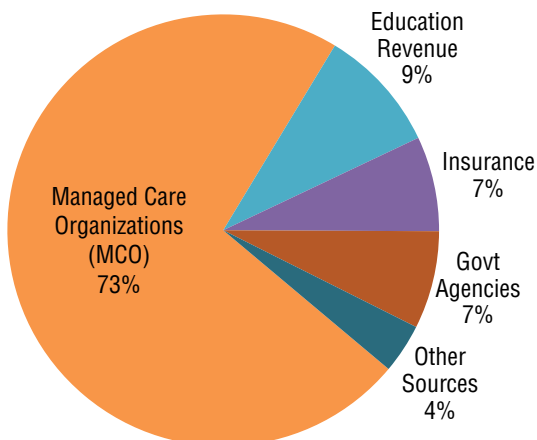
Audited FY 2018 Revenue



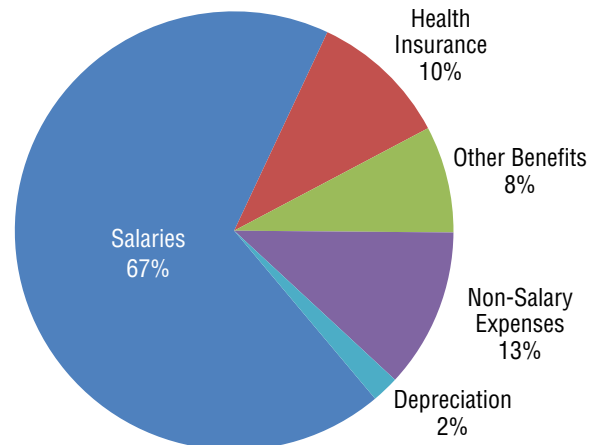
Audited FY 2018 Expenses



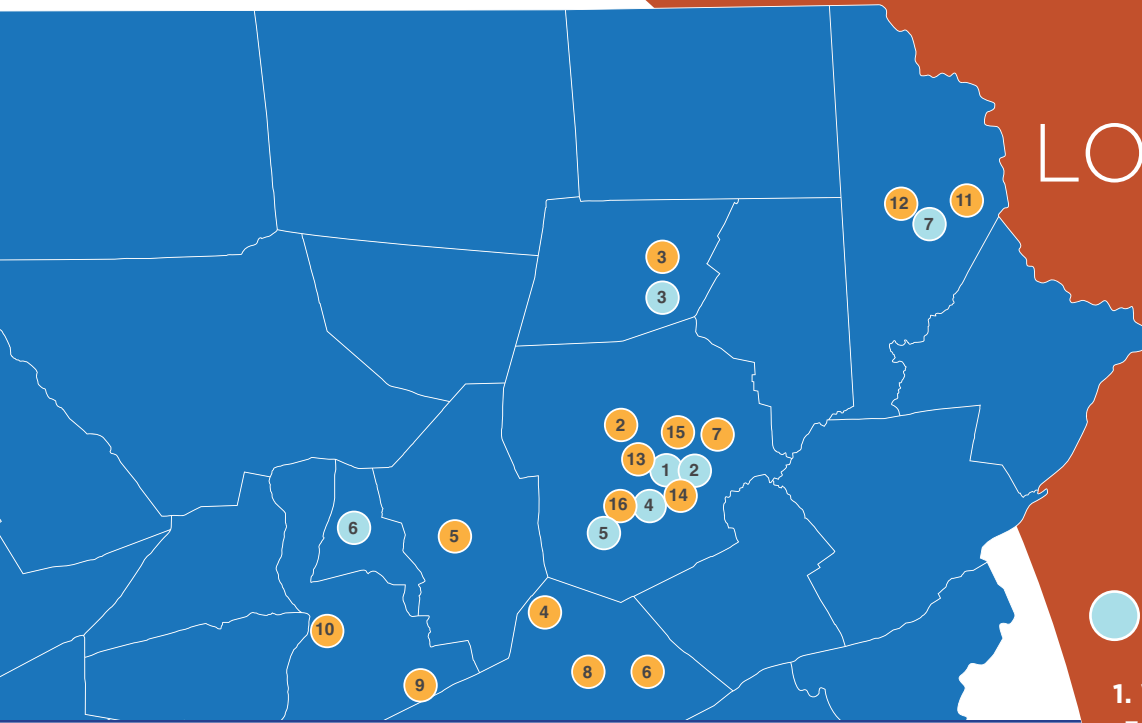
Audited FY 2017 Revenue



Audited FY 2017 Expenses



LOCATIONS



SCHOOL DISTRICTS

1. Crestwood School District

281 South Maintain Boulevard
Mountain Top, PA 18707

2. Dallas Area School District

2030 Conyngham Ave.
Dallas, PA 18612

3. Elk Lake School District

2380 Elk Lake School Road
Springville, PA 18844

4. Lackawanna Trail School District

PO Box 85
Factoryville, PA 18419

5. Minersville Area School District

1 Battlin' Miner Drive
Minersville, PA 17954

6. Mount Carmel Area School District

600 West 5th Street
Mount Carmel, PA 17851

7. Pittston Area School District

5 Stout Street
Pittston, PA 18640

8. Pottsville Area School District

1501 West Laurel Boulevard
Pottsville, PA 17901

9. Shamokin Area School District

2000 West State Street
Coal Township, PA 17866

10. Shikellamy School District

200 Island Boulevard
Sunbury, PA 17801

11. Wallenpaupack Area School District

2552 Route 6
Hawley, PA 18428

12. Wayne Highlands School District

482 Grove Street
Honesdale, PA 18431

13. West Side Career & Technology Center

75 Evans Street
Kingston, PA 18704

14. Wilkes-Barre Area School District

730 South Main Street
Wilkes-Barre, PA 18711

15. Wyoming Area School District

252 Memorial Street
Exeter, PA 18643

16. Wyoming Valley West School District

450 North Maple Avenue
Kingston, PA 18704

OFFICES

1. Wilkes-Barre – CSC Main Office

335 South Franklin Street
Wilkes-Barre, PA 18702
570-826-6425

2. Robinson Counseling Center

334 South Franklin Street
Wilkes-Barre, PA 18702
570-301-0935

3. Tunkhannock Office

133 West Tioga Street
Tunkhannock, PA 18657
570-836-2722

4. Nanticoke Office

137 East Noble Street
Nanticoke, PA 18634
570-735-7369

5. Hazelton Office

20 North Laurel Street, Suite 2E
Hazelton, PA
570-497-4282

6. Danville Office

580 Railroad Street
Danville, PA 17821
570-275-9770

7. Honesdale Office

840 Main Street
Honesdale, PA 18431
570-253-0321



Centered on the very best health.™

Wilkes-Barre, CSC Main Office

335 South Franklin Street
Wilkes-Barre, PA 18702-3897
570.825.6425 | 877.433.5112

Robinson Counseling Center

334 South Franklin Street
Wilkes-Barre, PA 18702
570-301-0935

Tunkhannock Office

133 West Tioga Street
Tunkhannock, PA 18657
570-836-2722

Nanticoke Office

137 East Noble Street
Nanticoke, PA 18634
570-735-7369

Hazleton Office

20 North Laurel Street, Suite 2E
Hazleton, PA
570-497-4282

Danville Office

580 Railroad Street
Danville, PA 17821
570-275-9770

Honesdale Office

840 Main Street
Honesdale, PA 18431
570-253-0321

