

Survey process - new terms and process for 2004

Audience: All

Are we all ready for 2004? As you know, the JCAHO implemented its new survey process as of January 2004. This drastically changes the way we are being surveyed. How familiar are you with the changes? Let's test your knowledge.

- 1) What is a periodic performance assessment?
- 2) There are 14 critical focus areas. Name three.
- 3) What is tracer methodology?
- 4) True or false: There is no longer a performance improvement interview.

If you are unsure of the answers, look in the latest JCAHO literature or check with your supervisor, who should be able to help you.

ANSWERS

How well did you know the JCAHO new survey process? Look below and make sure you are up to speed on the changes to the survey process. The changes will affect our upcoming survey.

- 1) What is a periodic performance assessment?

The periodic performance assessment is an online tool that organizations complete 15 to 18 months prior to their upcoming survey. The periodic performance assessment checks the agency's compliance with all of the JCAHO's standards. Standards with which an agency is not compliant will require a corrective action plan. This plan must be reviewed and accepted by the JCAHO.

- 2) There are 14 critical focus areas. Name three.

Here are five: assessment and care, rights and ethics, orientation and training, infection control, medication use.

- 3) What is tracer methodology?

Tracer methodology traces a patient through the organization, from the point of admission until the present moment. It focuses on how well our processes are working.

- 4) True or false: There is no longer a performance improvement interview.

TRUE

Shared Visions will have an impact on all of us. Staff at every level of the organization may be involved in our survey. Take time to learn all you can about the new survey process.