

Patient Tracer 1

Let's play tracer. Read the scenario below and answer each of the questions.

Mary is a 14 year old girl who has a past history of psychiatric hospitalizations for suicide attempts. She arrived at school and tells her teacher and MT that she is upset over the recent breakup with her boyfriend. She tells her MT that she is having vague thoughts of self harm. She reports that she can't sleep at night and doesn't have an appetite. Her parents are contacted about this situation and brought her immediately to the Crisis department at CSC. She is evaluated by the crisis worker and seen by a doctor for a med eval and adjusts her current medication. The team refers her to the Partial Hospitalization Program for observation and treatment. After a week, Mary did well in the partial program and was referred back to school with Type 50 follow-up.

1. List three care delivery areas that the surveyor may want to visit?
2. Name 2 patient safety goals that apply to Mary?
3. True or False: The surveyor could ask the PH nurse about competency training and then might request to review staff's human resource file?

Answers:

1. The surveyor may want to visit Type 50 staff in the schools, Crisis department, and the Partial Program. All of these areas were care delivery areas.
2. --Effectiveness of communication between caregivers
--Medication errors

3. True